

Audi Approved Panel Repair Network

What should I do in the event of an accident?

Contents

Audi Approved Panel Repair Network	3
------------------------------------	---

Our commitment to quality	4
---------------------------	---

Repairing your Audi	5
---------------------	---

Audi Premier Motor Insurance	6
------------------------------	---

Audi Approved Panel Repairer locations	8
--	---

What should I do in the event of an accident?	10
---	----

Audi Approved Panel Repair Network

The Audi Approved Panel Repair Network has been established to ensure that the repair of every damaged Audi is performed to the highest possible standard.

Most importantly, the network is supported by Audi Australia. This means the latest technology, training and information is available when repairing your Audi.

Audi Approved Repairers maintain your manufacturer's five-year paint warranty and a 12-year body protection warranty against rust perforation, giving you peace of mind.

In order to maintain your guarantee, your Audi should be inspected every 12 months to verify its condition and to ensure that it has been repaired and maintained to the highest factory standards. This inspection will be carried out during your annual service.



Our commitment to quality

Throughout the repair process only Audi Genuine Parts are used, thereby maintaining the safety and integrity of your Audi.

We recommend you fit only Audi Genuine Parts as they are the only parts built to the exact specifications of your vehicle's original components and guarantee the ANCAP safety rating is maintained.

The Audi Approved Panel Repair Network staff are trained to Audi standards and utilise Audi special tools and processes when repairing your Audi. They also have full access to the latest Audi product information and factory technical support.

When ready for refinishing, your Audi will be meticulously prepared before the priming and repainting process begins. The use of advanced paint systems delivers the highest quality of finish.

Careful reassembly of your vehicle takes place prior to extensive quality checks while final calibration of any Advance Driver Assistance Systems is performed by an Audi dealer.

Your Audi will then be cleaned and returned to you in pristine condition.



Repairing your Audi

Unfortunately, accidents do happen. It may not be your fault but, one day, your Audi may be in need of professional repair.

You'll be faced with an important decision.

Who will repair your Audi back to its original condition? There is no reason to accept anyone less than an Audi Approved Panel Repairer.

We highly recommend you choose an insurance policy that allows you to select your repairer.

Audi Premier Motor Insurance does, so you can choose an Audi Approved Panel Repairer.

If you need to find your nearest Audi Approved Panel Repairer, contact AudiCare Roadside Assistance on 1800 818 833 or press the Online Roadside Assistant button on vehicles with Audi connect *plus*.*

We will arrange for your vehicle to be recovered to your nearest Audi Approved Panel Repairer.



*In the event of an accident, the vehicle occupants can place a call for assistance by pressing the Online Roadside Assistance button in the roof module, or in case of emergency press the red SOS button. Please refer to the Owner's manual for further details on using these functions.

Audi Premier Motor Insurance

Genuine protection,
engineered for Audi drivers

Audi Premier Motor Insurance provides comprehensive insurance cover for your vehicle and includes a range of high quality benefits. You can also tailor your cover by choosing to add optional benefits that may suit your insurance requirements.

Plus, with Audi Premier Motor Insurance you also receive the support of a 24/7 online claims lodgment process, the option to pay by the month at no extra cost³ and our commitment that we'll guarantee materials and workmanship on authorised repairs for as long as you own or lease your vehicle

Features & Benefits

New for old replacement¹ - Up to 3 years of age

Audi Genuine Parts

Choice of repairer including a repairer from an Audi Approved Panel Repair Network

Add optional extras for an additional premium such as Staying mobile following an accident

Or reduce your premium by selecting the Named Driver option and naming the drivers on your policy

For full details and for the standard terms, conditions, limitations and exclusions of cover, please refer to the Product Disclosure Statement and Policy Document (PDS) listed on audi.com.au or scan the QR code.





Audi Approved Repairer locations across Australia

NSW

Alto Panel Shop

405 Pacific Hwy,
Artarmon NSW 2064
Ph: (02) 8026 6666
artpanel@alto.com.au

Alto Panel Shop

320 Pennant Hills Rd,
Pennant Hills NSW 2120
Ph: (02) 9875 0111
panel-ph@alto.com.au

Alto Panel Shop

18 Dunn Rd,
Smeaton Grange NSW 2567
Ph: (02) 4645 3222
macarthurpanel@alto.com.au

Autohaus Prestige

210 Silverwater Rd,
Silverwater NSW 2128
Ph: (02) 7202 5255
silverwater@autohausprestige.com.au

Customer drop off facility
116 Queens Rd,
Five Dock NSW 2046

Mosman Smash

26-28 Chard Rd,
Brookvale NSW 2100
Ph: (02) 9907 1161
info@mosmansmash.com.au

Scientific Motor Body Works

7-9 Perry St,
Matraville NSW 2036
Ph: (02) 9212 3566
customerservice@smbw.com.au

VIC

BMB Prestige Collision Repairs

88-90 Railway Rd,
Blackburn VIC 3130
Ph: (03) 9875 9875
bmb@bencar.com.au

Zagame Autobody

31 – 69 Western Ave,
Westmeadows VIC 3049
Ph: (03) 9046 1499

Emergency Assistance Number:
1300 000 924
autobody@zag.com.au

Customer drop off facility

Audi Centre Melbourne

577 King St,
West Melbourne VIC 3003
Ph: (03) 8327 6200

Customer drop off facility

Audi Richmond

410 Swan St,
Richmond VIC 3121
Ph: (03) 8415 8888

Customer drop off facility

Audi Centre Brighton

869 Nepean Highway,
Bentleigh VIC 3204
Ph: (03) 9519 8888

Customer drop off facility

Audi Mornington

117 Tyabb Rd,
Mornington VIC 3931
Ph: (03) 5975 5455

Berwick Prestige Autobody

2/37 - 41 Hallam South Rd,
Hallam VIC 3803
Ph: (03) 8905 4728
reception@bpautobody.com.au

Euro Panels

16 Hede St,
Geelong South VIC 3220
Ph: (03) 5224 2777
info@europanels.com.au

Jacob Body & Paint

3 Melrose Dr,
Wodonga VIC 3690
Ph: (02) 6055 9988
info@jacobbbodyandpaint.com.au

QLD**Euro Collision Centre**

6 Anne St,
Southport QLD 4215
Ph: (07) 5583 8844
eccadmin@eurocollisioncentre.com.au

Shipstone Accident Repair Specialists

112 Bowen St,
Windsor QLD 4030
Ph: (07) 3857 4142
admin@shipstone.com.au

Col Summerhayes Crash Repairs

377 Woolcock St,
Garbutt QLD 4814
Ph: (07) 4779 3222
office@summerhayes.com.au

WA**West Perth Panel & Paint**

3 Cleaver St,
West Perth WA 6005
Ph: (08) 9328 4838
admin@westperthpanel.com.au

Reneew Collision Repair Centre

1 Altona Street,
Bibra Lake WA 6163
Ph: (08) 6499 8888
reneew@reneew.com.au

SA**Specific Prestige**

110 Richmond Rd,
Keswick SA 5035
Ph: (08) 8297 8882
admin@specificprestige.com.au

ACT**Tony Farrugia Bodyworks**

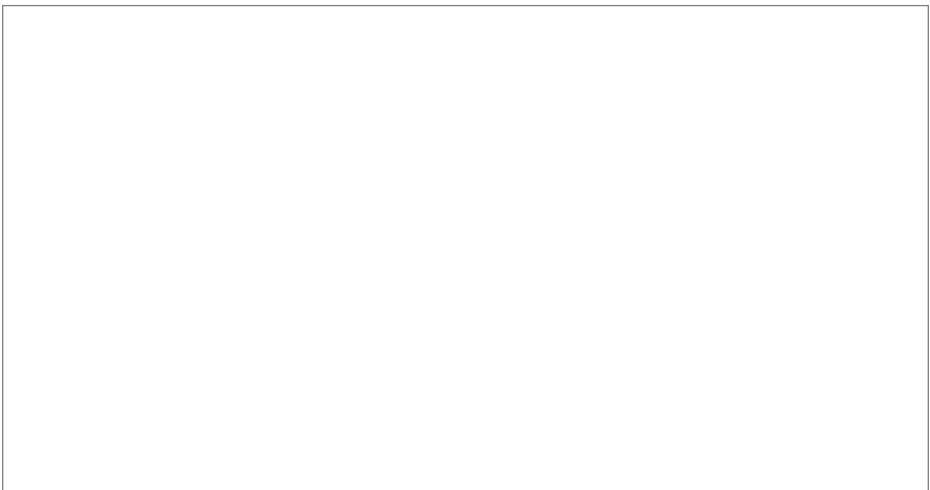
75 Tennant St,
Fyshwick ACT 2609
Ph: (02) 6280 4144
tfbw@tonyfarrugia.com.au

For more information, on the
Audi Approved Panel Repair Network
scan the QR code.



What should I do in the event of an accident?

1. Put on your hazard lights and switch off the engine.
2. Make sure everyone involved in the accident is safe and free from injury.
3. If anyone has sustained injuries, call for an ambulance on 000 immediately.
4. Contact the Police on 000 if a major traffic incident seems likely, or if the other driver leaves the scene.
5. Carefully inspect the scene and record as many details as you can, you can use your smartphone camera to take photos of the accident scene and any third party details.
6. If you don't have a smartphone you can draw a diagram of the accident scene in the space below.
7. Contact AudiCare Roadside Assistance on **1800 818 833** or press the Online Roadside Assistant button on vehicles with Audi connect *plus* for further information.





Audi Australia

ABN 14 093 117 876

895 South Dowling St

Zetland NSW 2017 Australia

www.audi.com.au

PN: AARG2024

January 2024