Kwinkqubo Yethu Yokumpimpa

UKUKROBISA

Ukhuseleko   Ukulingana   Nokuthembana

Ukuhambisana nemigaqo yomthetho nemithetho yangaphakathi, nemigaqo ebhalwe kwiNdlela yethu Yokuziphatha neNdlela Yokuziphatha Yamashishini Esisebenzisana nawo, yinto ebaluleke kakhulu kwaAudi South Africa. Kubalulekile ukwazi ngento engafanelekanga esenokuba yenziwa ngumqeshwa okanye ngumthengisi ize inqandwe. Ngoko, siye salungiselela ukuba iOfisi Elikomkhulu Lophando ibe neNkqubo Yokumpimpa ezimeleyo, engenamkhethe nengadizi mfihlo. Ukuze kungabikho mntu ucinezelekayo, iNkqubo Yokumpimpa inesiqiniseko sokubakhusela kangangoko abantu abampimpayo, abantu abachaphazelekayo nabaqeshwa abancedisayo kuphando lwento eye yaxelwa. Ukuba isimangalo sakho singento enokuchaphazela ukunyhashwa kwamalungelo abantu nendalo enziwa kwicala lomthengisi okanye amashishini esisebenzisana nawo, iOfisi Yophando iza kwazisa amasebe afanelekayo aze wona athathe amanyathelo ekufuneka ethathiwe.

Fumana inkcazelo engakumbi ngemigaqo yenkqubo yeVolkswagen Group Complaints Procedure apha.

Ukufaka isimangalo kwiNkqubo yethu Yokumpimpa

INkqubo Yokumpimpa ineendlela ezininzi zokufaka isimangalo sento engafanelekanga esenokuba yenziwa ngumqeshwa okanye ngumthengisi, ndlela ezo zenza sikhawulezelwe eso simangalo yinkampani yethu ukuba kufuneka njalo. Isimangalo singafakwa nanini na.

Ukubakho ubuqu okanye Xa ufuna ukuza ngokwakho
Beka ixesha lokufika kwangaphambili ngeimeyile

Idilesi yeposi
Volkswagen AG – Central Investigation Office, Mailbox 1717, Berliner Ring 2, 38436 Wolfsburg (Germany)

I-imeyile
io@volkswagen.de

Indlela yokufaka isimangalo kwi-intanethi
https://goto.speakup.report/volkswagen

Amagosa ezikhalazo
http://www.ombudsmen-of-volkswagen.com

Ukuthetha efowunini
Inombolo yefowuni: +27 (21) 427 7937 (ibhatalelwa ngokwamaxabiso asekuhlaleni)
Ikhowudi yombutho: 122203

I-App
Inyathelo 1: Dawunlowuda i-App usebenzisa le khowudi ye-QR

Inyathelo 2: Faka ikhowudi yombutho: **122203** okanye uskene le khowudi ye-QR:

Unayo eminye imibuzo?

Sicela uyise kwiOfisi Yophando imibuzo neengcebiso zendlela yokuphucula ezinento yokwenza neNkqubo Yokumpimpa.