

Luhlelo Lwetfu Lwekubika Kuganga

EMABALENGWE



Kuvikeleka



Kungakhetsi



Kwetsemba

Kulandzela umtsetfo wahulumende nemitsetfo lesinayo, kanye netimiso letichazwe ku-“Code of Conduct and the Code of Conduct for Business Partners,” kuhamba embili Audi South Africa. Kumcoka kufundza ngekutiphatsa lokungakalungi lokungaba khona etisebentini nobe kulabasitsengiselako kanye nekukucedza. Ngako-ke, sinikete i-Central Investigation Office umsebenzi wekutsi isentele Luhlelo Lwekubika Kuganga lolutimele, lolungakhetsi futsi loluyimfihlo. Njengobe lusekelwe kulesimiso sekungakhetsi nakwentiwa sincumo, loLuhlelo Lwekubika Kuganga lucinisekisa lizinga lelisetulu lekuvikeleka kulababikako, kubantfu labatsintsekako kulenzaba kanye nasetisebentini letifaka sandla kuloluphenyo lwalokutiphatsa lokungakalungi lokubikiwe. Nangabe lokubikile kutsintsa kwepfulwa kwemtsetfo lokukhulu lokwentiwe ngulabasitsengiselako lokumayelana nemalungelo ebantfu kanye nemvelo, liHhovisi Leluphenyo litakwatisa ematiko latsintsekako, latayisebenta ngendlela lefanele lendzaba.

Tfola iminingwane leyengetiwe ngetimiso tekusebenta te-Volkswagen Group Complaints Procedure [lana](#).

Kufaka umbiko eLuhlelweni lwetfu Lwekubika Kuganga

Luhlelo lwetfu Lwekubika Kuganga lunetindlela letehlukahlukene tekubika kutiphatsa lokungakalungi lokungenteka kube khona etisebentini nakulabasitsengiselako, lwenta kutsi inkapane yetfu ikhone kuhlola ngekushesha futsi itsatse sinyatselo nakudzingeka. Imibiko ingentiwa 24/7.

-  **Kuta Matfupha**
Yakha liphoyinti nge e-mail ngaphambi kwekutsi ufike
-  **Kutfumela liphimbo ngelucingo**
Inombolo yelucingo: +27 (21) 427 7937
(kushaya kubita emanani lavamile endzawo)
Ikhodi yenhlangano: 122203
-  **Likheli lekuposa**
Volkswagen AG – Central Investigation Office, Mailbox 1717, Berliner Ring 2, 38436 Wolfsburg (Germany)
-  **Luhlelo Sinyatselo 1:** Dawuniloda loluhlelo usebentisa le-QR:
-  **E-Mail**
io@volkswagen.de
-  **Sinyatselo 2:** Faka lekhodi yenhlangano: **122203** nobe usikene le-QR:
-  **Indlela yekubika ku-inthanethi**
<https://goto.speakup.report/volkswagen>
-  **Umcatululi**
<http://www.ombudsmen-of-volkswagen.com>

Unayo yini leminyane imibuto?

Sicela imibuto nobe lokuncomako kute kutfutukiswe loLuhlelo Lwekubika Kuganga ukubhekise eHhovisini Leluphenyo.