

Thulaganyo ya Rona ya go Bega

KA BORIPANA



Tshireletso



Tshiamo



Tshepo

Go dira tumalanong le melawana ya semolao le melao ya mo khamphaning, le melaometheo e e kwadilweng mo Melawaneng ya rona ya Boitshwaro le Melawana ya Boitshwaro ya Badirimmogo le rona mo Kgwebong, ke selo se se tlang pele kwa Audi ya Aforikaborwa. Go botlhokwa go itse maitsholo a a sa siamang a modiri kgotsa motlamedi a ka a diragatsang le go a emisa gotlhelele. Ka jalo, re neetse Ofisi e Kgolo ya Dipatlisiso maikarabelo a go dira Thulaganyo ya go Tlhaba Mokgosi e e ikemetseng, e e sa tseneng letlhakore le e e bayang dilo e le khupamarama mo boemong jwa rona. Go ya ka molaomotheo wa tekatekano ya tsamaiso, Thulaganyo ya go Bega e tlhomamisa gore batho ba ba begang, batho ba ba amegang le badiri ba ba nang le seabe mo patlisisong ya maitshwaro a a sa siamang a a begilweng ba tlide go srelediwa ka tsela e kgolo ka fa go kgonegang.

Fa se o se begang se le ka ga tlolomolao e e masisi e e ka nnang gone e e amanang le ditshwanelo tsa botho le tikologo e e dirilweng ke batlamedi, Ofisi ya Dipatlisiso e tla itsise mafapha a ikarabelelang, ba ba tla rarabololang bothata ka tsela e e tshwanetseng.

Bona tshedimosetso e nngwe gape e e ka ga thulaganyo ya melaometheo ya Tsamaiso ya Dingongorego tsa Setlhophya ya Volkswagen fano.

Go bega o dirisa Thulaganyo ya rona ya go Bega

Thulaganyo ya go Bega e neelana ka metswedi e e farologaneng ya go bega maitshwaro a a sa siamang a modiri kgotsa motlamedi a ka diragatsang e e letlang gore khamphani ya rona e sekaseke kgang eo ka bonako le go tsiboga fa go tlhokega. Go ka begiwa 24/7.



Fa o tla ka Namana

Beeletsa letlha o dirisa imeile pele o tla



Atereze ya poso

Volkswagen AG - Central Investigation Office, Mailbox 1717, Berliner Ring 2, 38436 Wolfsburg (Germany)



Imeile

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Motswedi wa go bega wa mo inthanete

<https://goto.speakup.report/volkswagen>



Batlhankedi ba Katlholo

<http://www.ombudsmen-of-volkswagen.com>



Go Tsaya ga Lentswe ka Founu

Nomoro ya founu: +27 (21) 427 7937
(dituelo tsa mogala di ikaegile ka lefelo le o mo go lone)
Khoutu ya mokgatlho: 122203



App

Kgato 1: Laoisolola App o dirisa khoutu ya QR:



Kgato 2: Tsenya khoutu ya Mokgatlho: 122203 kgotsa skena khoutu ya QR:



A o na le dipotso tse dingwe gape?

Ka kopo isa dipotso kgotsa dikakantsho tsa ditokafatsa tse di amanang le Thulaganyo ya go Bega kwa Ofising ya Dipatlisiso.